



# Recommended Care and Warranty



## Mattress Sets



**intelliBED**<sup>®</sup>  
Your Sleep Wellness Center

## ADVANCED COMFORT TECHNOLOGIES, INC

# LIMITED WARRANTY

### LENGTH OF WARRANTY

Advanced Comfort Technologies, Inc (ACTI) warrants your IntelliBED® against manufacturing defects in workmanship and materials as described in this limited warranty. This warranty starts on the date of purchase. If within thirty (30) years of purchase your IntelliBED® fails due to any defect in materials or workmanship, the product will be replaced or repaired for the original registered owner, the first 10 years at full replacement value and the next 20 years on a prorated basis. The mattress carries a 20 year warranty when used with an adjustable base, with the first 10 years at full replacement value and the second 10 years on a prorated basis (for applicable models). The adjustable base is not warranted by ACTI, but has as separate warranty provided by the adjustable base manufacturer. No other warranty, express or implied, exists.

This warranty covers:

- deterioration causing the mattress to have a visible indentation greater than three quarters (.75) of an inch that is not associated with a sag in the foundation, box springs or platform.

Warranty Pick Up fees apply (contact store for details).

### WARRANTY DOES NOT COVER...

Normal wear and tear, abuse, damage (including stains and damage caused by inadequate box springs or frame, or damage caused when moving or transporting the mattress), and improper care or maintenance. This warranty does not cover a normal increase in softness or comfort preference. If you did not purchase one of our box springs or adjustable bases, you may be required to provide proof of the quality of the foundation of your mattress if you make a claim under this warranty. USE OF INAPPROPRIATE FOUNDATION WILL VOID THIS WARRANTY WHETHER EXPRESS OR IMPLIED

Any and all implied warranties on this product, including any implied warranty of merchantability or fitness for a particular purpose, shall not exceed in duration the term of this limited warranty which begins with the date of purchase by the original owner.

ACTI does not warrant that this product is suitable for any persons medical condition. ACTI makes no warranty beyond what is contained in writing.

Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. ACTI does not authorize any person to create for it any other obligations or liability in connection with this warranty.

### IF A PROBLEM OCCURS

If you observe a defect, please contact the Advanced Comfort Technologies, Inc. (ACTI) distributor from which you purchased your IntelliBED®. If you cannot reach this store, or if you have moved, write (or call) ACTI at the address on this card. If a problem occurs prior to the end of the warranty period, ACTI will repair or replace (at our option) with a charge to you as follows: Within the first ten (10) years, no charge, but any transportation costs associated with repairs or replacements are your responsibility. Years 11-30, a charge of 1/30 times the number of years of use. For example, assume that a problem occurs in year 15 and the price paid was \$1000. The charge would be 15/30 or .5 times \$1000, or \$500.

Replacement or repair of the defective product is the only remedy under this warranty, except in the case that identical materials are not available at the time of product service, ACTI reserves the right to substitute materials of equal or higher quality, or (at our option) provide a refund. In order for this limited warranty to be valid, you must be the original consumer purchaser from an authorized ACTI dealer (in the United States), you must provide a copy of the original store receipt or other proof of date, place of purchase and purchase price. ACTI shall not be liable for incidental or consequential damages arising out of the use of this product or the inability to use this product, or for the breach of this or any other express or implied warranty.

# IMPORTANT CARE AND USE INSTRUCTIONS

## Mattress Protection

We do not recommend using conventional mattress covers as many of them will reduce the effectiveness of the pressure relieving qualities that your IntelliBED® has to offer. Mattress protectors designed to work specifically for your mattress are available at all IntelliBED locations or at [www.intellibed.com](http://www.intellibed.com), and are guaranteed to protect your IntelliBED® from fluids and moisture. **STAINS ON THE MATTRESS WILL VOID THE WARRANTY.**

## FRAME & BOX SPRING SUPPORT

Both queen and king sized mattresses require frames that have a support that runs down the center of the mattress, connected at both the head and foot of the frame. **INADEQUATE BOX SPRINGS OR A FRAME THAT DOES NOT PROPERLY SUPPORT YOUR MATTRESS WILL VOID YOUR WARRANTY.** In addition, the box spring and frame combination needs to provide a flat, firm surface for the mattress to lie on.

## TRANSPORT & STORAGE

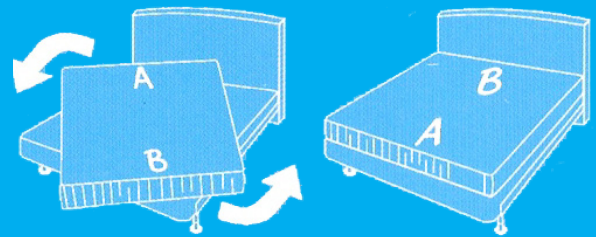
If possible, transport and store the mattress in a flat position.

## ODOR

New products often have an odor. If you notice a “new mattress odor”, please be assured that it will dissipate quickly with use.

## ROTATION

Your IntelliBED® does not require flipping over. However, we recommend that every six months, you rotate the mattress so that the head becomes the foot as shown below.



**CONGRATULATIONS** on your IntelliBED® purchase! Enjoy the remarkable comfort that only IntelliBED® can provide

## RECOMMENDED MATTRESS

# BREAK-IN TIPS

1. For the first six months, be sure to rotate your IntelliBED® monthly from head to foot. Turning your mattress often and not sleeping in the same location each night helps to evenly “break-in” the surface of your mattress and improve its life. **DO NOT ATTEMPT TO TURN YOUR MATTRESS ALONE, AS SERIOUS INJURY COULD RESULT.**

2. Try to sleep in a slightly different location on the bed every night. One night start out in the middle of the bed. The next night, move more toward the edge. Following this procedure for the first six to nine months will break the surface in evenly and avoid uneven softening\*. Your IntelliBED® is made of materials known for their ability to resist sagging and body impressions. Still, there has never been a material developed that will not wear out. Slight body impressions are normal and are not an indication of a defect.

### IMPORTANT NOTICE

You may notice as you lie down on your IntelliBED® that it feels as though the surface is collapsing under certain areas of your body or that the support members are buckling under you. The IntelliBED® is doing what it is designed to do, which is to relieve pressure, provide firm support of the back and proper alignment of the spine. As with any change, it may take some time for your body to adjust to the additional comfort and support provided by your new IntelliBED®, and to the sensation of its buckling support members.

We welcome your comments about how this product affects the quality of your sleep.

\*During its initial use the gel will soften 3-5%. Tests show this is the entire wear expected over a 30 year period. If you don't fully break-in your new bed, don't worry about it. Later if you start using a different part of the bed it will just feel a little bit firmer until it is “broken in”.



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IntelliBED® is a registered trademark of ACTI. Intelli-Gel® is a registered trademark of EdiZONE, LLC of Alpine, Utah USA.

Protected by U.S. Patents 5,749,111, 6,026,527, 6,413,458, 7,060,213, 7,076,822, and 7,666,341.